

CIVIL AVIATION CABIN SERVICES

Course Code	Lesson Ordinary	(T,U ,L)	Credit	ECTS	Compulsory/Elective Lesson
ACC123	Introduction to Communication	(2,0,0)	2	3	Compulsory
What is communication? Communication-information-expression. A general look at the studies on communication. Communication tools. general view. Cognitive communication tools. Audiovisual communication tools. Telecommunication communication tools. Calligraphic communication tools. Calligraphic communication tools. Organization communication tools. Artistic communication tools. General Evaluation.					

Course Code	Lesson Ordinary	(T,U ,L)	Credit	ECTS	Compulsory/Elective Lesson
ACC121	Normal Safety Procedures	(2,1,0)	2	4	Compulsory
responsibilities of the cabin cockpit crew. Pre-flight safety and cleanliness checks. Emergency equipment and pre-flight checks. Cabin Definition.Communication System.Aircraft lighting system.Detained,deported And INAD passenger.Passenger Reception.Descent And at takeoff cabin preparation.Cabin your team responsibilities on the plane . Briefing . Debriefing . Fueling and procedures when there are passengers on the plane. Duties and responsibilities of the pass team.					

Course Code	Lesson Ordinary	(T,U ,L)	Credit	ECTS	Compulsory/Elective Lesson
ACC122	Catering and Cabin Services	(1,1,0)	3	4	Compulsory
Reasons for Catering on Aircraft. Catering service materials and control of catering materials. Trolley for service Preparation.Hygiene Rules . Cabin service. Crew meals and cockpit service. Food service for passengers requesting special meals. Special meals and codes for special meals. Prepared on the plane Alcoholic And Soft drink varieties, Collation drinks service.drink service rules. of the day Service types according to time. End of service galley preparation and treat delivery. Stationery Supplies. Duty free service					

Course Code	Lesson Ordinary	(T,U ,L)	Credit	ECTS	Compulsory/Elective Lesson
ACC212	Personal Care nd Image Management	(1,1,0)	1	2	Compulsory

Personal appearance And image What is Personal care And hygiene why How should be. Applied make-up education, Hair styles.Body Cleaning and Care for Women.Body Cleaning and Care for Men.Face and Skin Care.Etiquette and Courtesy Rules.Healthy Nutrition and Exercise.Appearance and Personal Behavior. Cabin officer's will use accessory, shoe , hand And nail care.Board in their duties attention rules to be followed. Uniform Rules and Rules to be Followed in the Use of Uniforms.

Course Code	Lesson Ordinary	(T,U ,L)	Credit	ECTS	Compulsory/Elective Lesson
ACC124	Diction (Effective Speech And Announcement Techniques)	(1,2,0)	2	4	Compulsory
Your diction Definition, In our lives Location And Importance.Diction Lesson To his writings General One view.Contact and Language. Historical Development and General Characteristics of Our Turkish Language. Understanding and Expression Skills of Turkish Language. Listening Skills.Speaking Skills . Reading Skills. Writing Skills. Diction Studies, Activities, Exercises. Student Diction Topic Activities. Student Diction Study Activities					

Course Code	Lesson Ordinary	(T,U ,L)	Credit	ECTS	Compulsory/Elective Lesson
ACC214	Emergency Safety Procedures	(4,2,0)	5	8	Compulsory
Urgent In the situation The intervention Importance. Urgent In the situation To be used Equipments And Equipment and Controls to be Used in Fire Control. Materials Used inEvacuation Oxygen Systems And To the passenger Oxygen While giving implementation Required Rules. Urgent Situations And Interventions to be done. Fire Classification and Extinguishing Methods Cabin Pressure Loss. On the plane Bomb.Plane Kidnapping.Evacuation.Survival . Rule Female BehavingYoculars					

Course Code	Lesson Ordinary	(T,U ,L)	Credit	ECTS	Compulsory/Elective Lesson
ACC211	Basis Health Information and First Aid in the Cabin	(4,0,0)	3	5	Compulsory
First Aid and Emergency Call, Systems, Flight Physiology, Primary Assessment, Basic Life Support - Adult , Basis Life Support - Pediatric , Weather The way Blockages, Bleeding, Fractures-Dislocations-Sprains, Injuries, Consciousness Disorders, Bites and Stings, Poisoning					

Course Code	Lesson Ordinary	(T,U ,L)	Credit	ECTS	Compulsory/Elective Lesson
AVC222	Human Factor and Crew Resource Management	(2,0,0)	2	4	Compulsory

CRM The concept of historical development, team And source concept .EKY basis requirements, effective communication techniques, accident concept and factors. EKM background, philosophy and information management system
 EKY basic principles, management concept and conflicts. EKY risk concept and resource inadequacy management. EKY mistake The concept of person factor importance, SHEL Model.EKY management functions, goals, stages, safety culture, Flight management. EKY skills, team creation methods, team inside individuality And social ECM skills. ECM work cycle and ECM leadership styles. ECM communication barriers, the concept of persistence, CRM factor in aviation. ECM customer database management and reporting system

Course Code	Lesson Ordinary	(T,U ,L)	Credit	ECTS	Compulsory/Elective Lesson
ACC124	Gastronomy and Culinary Arts	(2,0,0)	2	4	Elective

that encompasses everything related to eating and drinking . The field studies the history, culture, production, presentation and even social impact of food. Culinary arts, on the other hand, includes the technical and aesthetic skills involved in the preparation and presentation of food.

Course Code	Lesson Ordinary	(T,U ,L)	Credit	ECTS	Compulsory/Elective Lesson
HYO128	Aviation Psychology	(2,0,0)	2	3	Elective

Basic Concepts of Psychology, Introduction to Flight Psychology, Flight Safety, Fears of Flying, Fears of Flying Treatment, Flight And Place With their teams Passengers Their stress, In aviation Accident, Crisis And Traumas, Cognitive and Psychomotor Disorders Caused by Aviation Specific Situations (Oxygen Depletion, G Force, Visual Illusions) etc.), In aviation Fatigue, Flight In their accidents Person Factor, Flight The Team Resources Management, Popular Topics in Aviation Psychology (Return Home Syndrome, Stockholm Syndrome etc.).

Course Code	Lesson Ordinary	(T,U ,L)	Credit	ECTS	Compulsory/Elective Lesson
AVC111	Introduction to Civil Aviation Transportation	(2,0,0)	2	3	Compulsory

Definition of Aircraft. Lighter-than-air Aircraft. Heavier-than-air Aircraft. Flight Principle of Heavier-than-air Aircraft. Brief History of Aviation. Civil Aviation Activities. Economic Benefits of Aviation. Aviation Personnel and Training. Airline Operation Terms. Classification of Airline Operations. Management Organization of Airline Operations. Income and Expenses of Airline Operations. Airport Identifier Codes. Airport Elements. Visual Aids for Navigation. Airport Ground Handling.

Course Code	Lesson Ordinary	(T,U ,L)	Credit	ECTS	Compulsory/Elective Lesson
HYO112	Basis Aircraft and Flight Knowledge	(2,0,0)	2	3	Compulsory

Entrance And History. Basic Physically Sizes. Basic Concepts. Standard Atmosphere. Wing Geometric Properties. Aerodynamic Properties of the Wing. Body. Tail Surfaces (Stability and Control). Landing Gear. Reciprocating Engines. Gas Turbine Engines. Hydraulic Systems. Flight Control Systems. Pneumatic Systems. Pressurization and Oxygen Systems. Protection and Emergency Systems. Aircraft Electrical Systems. Flight Instruments and Display Systems. Aircraft Performance

Course Code	Lesson Ordinary	(T,U ,L)	Credit	ECTS	Compulsory/Elective Lesson
AVC113	Aviation Terminology	(2,0,0)	2	4	Compulsory

Terms Using Importance And Necessity. In aviation Used Terms And Explanations Airport Terms and Codes. Aviation Terms. Flight Terms. Cockpit Terms
Cabin Terms. Galley Terms. Toilet Terms .Emergency with Relating to Terms.
Transport Traveller And With the team Relating to Terms. Aeroplane And Parts of with Relating to Terms. Weather Status with Relating to Terms

Course Code	Lesson Ordinary	(T,U ,L)	Credit	ECTS	Compulsory/Elective Lesson
AVC121	Introduction To Meteorology	(2,0,0)	2	3	Compulsory

Meteorological Definitions And Meteorology History. World And Atmosphere, Standard Atmosphere And ICAO Atmosphere. Components of the Atmosphere Temperature, Density Pressure and Humidity. Wind. Atmosphere Circulation. Clouds And Precipitation. Meteorological Opinion Distance. Visibility The distance Restrictive Factors. Meteorological Events. Meteorological Forecasts

Course Code	Lesson Ordinary	(T,U ,L)	Credit	ECTS	Compulsory/Elective Lesson
AVC115	Air Transportation Organizations and Responsibilities	(2,0,0)	2	3	Compulsory

Responsible captain authority duty responsibilities. Cabin Chief And Cabin officer authority And responsibilities. Mandatory documents and papers to be carried by cabin crews. Uniform dress rules of cabin crews. Civil Aviation inspections / Safa inspections. Team Formation Table.

Incapacity Cabin His team. Cabin Your team Sufficiency And Performance Reviews. Cabin The staff Recruitment Standards. Cabin Crew Flight Duty Limits. Certification. Sickness on duty. Flight Personnel Disciplinary Penalties.

Course Code	Lesson Ordinary	(T,U ,L)	Credit	ECTS	Compulsory/Elective Lesson
AVC215	Dangerous Goods in Air Transportation	(2,0,0)	2	3	Elective

Dangerous article why, This in the field nations inter- authorities. Dangerous substances rules book Carrier And sender responsibilities. Secret dangerous substances. Airline with Moving Forbidden the one which... hazardous substances. Restrictions and approval requirements. IATA DGR booklet sample reviews To the rules suitable dangerous substances transportation. Classifications And contents. Classifications And contents. Labelling. Action against hazardous materials released during boarding and flight , DGR Kit. Emergency action table, case studies

Course Code	Lesson Ordinary	(T,U ,L)	Credit	ECTS	Compulsory/Elective Lesson
AVC211	Aviation Law	(2,0,0)	2	4	Compulsory

Weather The law of definition And terminology. Weather The law of classification. Weather The law of history. Sources of Air Law. 2. Basic international organizations in aviation. Regional organizations in aviation conventions regulating civil aviation in the period before the Chicago Convention. Convening, conducting and concluding the Chicago conference. Technical annexes to the Convention on International Civil Aviation . Air traffic rights . Scheduled and non-scheduled international air services. Other subjects regulated by the Chicago Convention. 4. Liability of the Carrier in Air Transportation. Regulation of International Air Transportation. Warsaw Convention. Montreal Convention. 5. Aircraft and Air Transport Convention. Definition, types and legal nature of aircraft . Nationality of aircraft. Aircraft Registry. Transfer of Aircraft Ownership. 6. Mortgage of Aircraft. Lease of aircraft . Air transport contract. 7. Other International Aviation Conventions. Rome The contract And Montréal Protocol. Turkish Civilian Aviation In the law third to persons opposite responsibility. International conventions on aviation safety. Other conventions on aviation safety. Airline In transportation Traveller Rights. Passenger Traffic And traveller rights concept. Dual weather transportation Agreements and types of bilateral agreements. General structure of bilateral air transportation agreements and bilateral agreements in Turkey. Preparations towards liberal multilateral air service agreements. The concept of insurance and aviation insurances . Insurance legislation and aviation insurances in Turkey. Competition Law in Air Transportation Applications. Rivalry law concept And historical development. Europe In the Union And In Türkiye application of competition law in the air transport sector.

Course Code	Lesson Ordinary	(T,U ,L)	Credit	ECTS	Compulsory/Elective Lesson
AVC123	Aviation Security	(2,0,0)	2	3	Compulsory

Introduction to Aviation Security. Overview of Terrorism - History of Attacks on Civil Aviation. International Organizations And Contracts. In Turkey Aviation Security With Relating to Regulations / Mshgp . Physical Security Measures and Security Equipment. Security Areas and Applications . Sample Case Studies. Air Cargo Security. Human Resources in Aviation Security. Cyber Attacks and Air Traffic Management Security. Aviation In your safety New Trends. Event Reporting / Unexpected Situation Measures for the Protection of Aircraft. Contact And Body Language/Case Studies.

Course Code	Lesson Ordinary	(T,U ,L)	Credit	ECTS	Compulsory/Elective Lesson
AVC212	Aviation Safety	(2,0,0)	2	3	Compulsory

Aviation to your safety related basis concepts Explanation.Safet And Security concepts of Unsafe Incident InvestigationAircraft Accidents and Unsafe Incidents
 Person Factors And SHEL Model relationship Examination.Human performance affecting Examining the factors. International History of Aviation Security and Security Incidents
 At airports Physically Security Precautions.Human mistake And Violations. Mistake Management.Switzerland Cheese Model.

Course Code	Lesson Ordinary	(T,U ,L)	Credit	ECTS	Compulsory/Elective Lesson
AVC114	Occupational Health and Safety in Aviation	(2,0,0)	2	3	Compulsory

Work His health And Your safety (OHS) definition, scope And content.Historical development And formation.OHS with relevant international and national institutions. The legal legislation on which it is based. Its structure within the institution
 Hygienic, psychological, ergonomic and technical dimensions. Work diseases and accidents .
 Emergency plans Different environment, technical And in the conditions to be taken required precautions.Different environment, technical And in the conditions to be taken required precautions.Work In your life Ethics.Adult Education,Workplace Health And Security Education. Its place and importance in civil aviation.

Course Code	Lesson Ordinary	(T,U ,L)	Credit	ECTS	Compulsory/Elective Lesson
ENA115	English I	(6,0,0)	6	8	Compulsory

in English , as specified in the Common European Framework of Reference for Languages (CEFR) . Course content includes reading, writing, listening and speaking components of general English .

Course Code	Lesson Ordinary	(T,U ,L)	Credit	ECTS	Compulsory/Elective Lesson
ENE116	English II	(6,0,0)	6	8	Compulsory

Reading and understanding simple information and texts ; filling in forms and writing short texts regarding personal information, familiar in cases communication building; experiences, events, hopes And passions like personal interest to explain or express ideas in their field and to manage most situations related to living and travelling to express ideas, reasons and plans.

Course Code	Lesson Ordinary	(T,U ,L)	Credit	ECTS	Compulsory/Elective Lesson
ENT217	English I	(5,0,0)	5	8	Compulsory

in English , as specified in the Common European Framework of Reference for Languages (CEFR) . Course content includes reading, writing, listening and speaking components of general English .

Course Code	Lesson Ordinary	(T,U ,L)	Credit	ECTS	Compulsory/Elective Lesson
ENE218	English II	(5,0,0)	5	8	Compulsory

in English , as specified in the Common European Framework of Reference for Languages (CEFR) . Course content includes reading, writing, listening and speaking components of general English at level B1.

Course Code	Lesson Ordinary	(T,U ,L)	Credit	ECTS	Compulsory/Elective Lesson
BIL101	Informatics Technologies	(2,2,0)	3	4	Compulsory

Basic concepts of information technologies, software and hardware, operating systems in general, word processing programs, spreadsheet programs, data presentation, internet use in education, effects of information technologies on social structure and their place in education, information systems security and related ethical concepts.

Course Code	Lesson Ordinary	(T,U ,L)	Credit	ECTS	Compulsory/Elective Lesson
AIT103	Ataturk's Principles And History of Turkish Revolution I	(2,0,0)	2	2	Compulsory

Ataturk's Principles and Revolution History is a course that examines the basic principles determined by Mustafa Kemal Ataturk, the founder of the Republic of Turkey, and the revolutions made to implement these principles. This course examines the modernization and contemporary journey of the Turkish nation, the basic principles on which the revolutions led by Ataturk were based, and the effects of these principles on Türkiye's political, social and cultural structure.

Course Code	Lesson Ordinary	(T,U ,L)	Credit	ECTS	Compulsory/Elective Lesson
AIT104	Ataturk's Principles And History of Turkish Revolution II	(2,0,0)	2	2	Compulsory
Abolition of the Sultanate; Proclamation of the Republic; Decision to hold elections in the First Grand National Assembly of Turkey; People Party of Establishment; Ankara's Capital city To be, The Republic Advertisement And Reactions; The Abolition of the Caliphate (The Emergence of the Caliphate Problem and the Events Preparing the Abolition of the Caliphate), The Progressive Republican Party and the Sheikh Said Rebellion; The Law on Takrir-i Sükûn; The Closure of the Progressive Republican Party ; The Izmir Assassination Attempt), The Free Republican Party and Menemen The incident; Ataturk-Inonu The separation, Revolutions And To your goals General One View; Law Revolutions Made in the Field; 1924 Fundamental Organization Law; Adoption of the Turkish Civil Code; Adoption of Other Fundamental Laws; Revolutions Made in the Fields of Women's Rights, Education and Culture; Tawhid -i Education The law; New Turkish The alphabet of Acceptance To be done; New History And Understanding of Language; From Darülfünun to Istanbul University; Fine Arts, Developments in the Economic Field; Late Ottoman Economy; Turkish Economic Congress and Its Results; Economic Activities in the Early Years of the Republic; Transition to the Application of Etatism, Revolutions Made in Social Life (Clothing And In my outfit Modernization: Hat To be worn About You Law; The lodge, The locus And Closure of Tombs, Acceptance of International Time, Calendar, Number, Measurement and Weekend Holiday ; Acceptance of Surname Law; Developments in Healthcare), Turkey's Foreign Policy in the Atatürk Period; 1919-1923; 1923-1930, the Years of Progress to World War II and Turkish Foreign Policy 1931-1939, Atatürk's Principles; General Overview of Atatürk's Principles; Republicanism, Nationalism, Populism, Statism, Secularism, Revolutionism, İsmet İnönü Period (1938-1950); During the Second World War Drink Policy; Democrat The Party's Establishment, Democrat Party Period (1950-1960); 27 May Military Intervention and National Unity Committee					

Course Code	Lesson Ordinary	(T,U ,L)	Credit	ECTS	Compulsory/Elective Lesson
YIT103	Turkish For International Students I	(2,0,0)	2	2	Compulsory
Reading passages related to the chapter; grammar studies; vocabulary and translation activities; listening activities; by section relating to current Topics about debates (Times repetition, Internet history, health and medicine, passive voices, social issues, environmental problems, repetition of modals, law and punishment, repetition of adjective clauses, Language and Literature, repetition of noun clauses.					

Course Code	Lesson Ordinary	(T,U ,L)	Credit	ECTS	Compulsory/Elective Lesson
YIT104	Turkish For International Students II	(2,0,0)	2	2	Compulsory
Spelling, punctuation and composition (punctuation marks, other marks), spelling, spelling rules (spelling of capital letters, spelling of numbers, spelling of abbreviations, spelling of quoted words), composition (Composition purpose, composition in writing method) , in composition plan, entrance, development, conclusion, Narration features, clarity in narration, simplicity in narration, clarity and sincerity in narration, expression disorders (use of synonyms in sentences), incorrect use of idioms, forms of narration (explanation, story, concise narration, description, satire, portrait, proof, speech, types of verse narration), types of oral narration (daily and impromptu speech, prepared speech, panel, debate, panel), types of written narration (letter, telegram, congratulation, invitation, literary letter), business letters, official letter, petition, report, minutes, decision, announcement, advertisement, conversation, criticism, memoir, travel writing, interview, survey, autobiography, biography, novel, story, tale, fable, theater, tragedy, drama, scenario.).					